



OpenText Fax to EDI Overview

Extend your electronic B2B community to partners and customers regardless of their technical expertise or size

In today’s rapidly expanding global marketplace, a company’s ability to electronically exchange business documents with all of its business partners (e.g., suppliers, customers, logistics providers, banks) in real time, results in higher profits, faster payments, significant cost reductions and stronger supplier relationships. However, many businesses still receive business-critical information from their partners through fax, phone, or email even though these manual processes are slow, inefficient and error-prone. To obtain maximum benefit from your B2B program, the goal is to achieve a 100% online community.

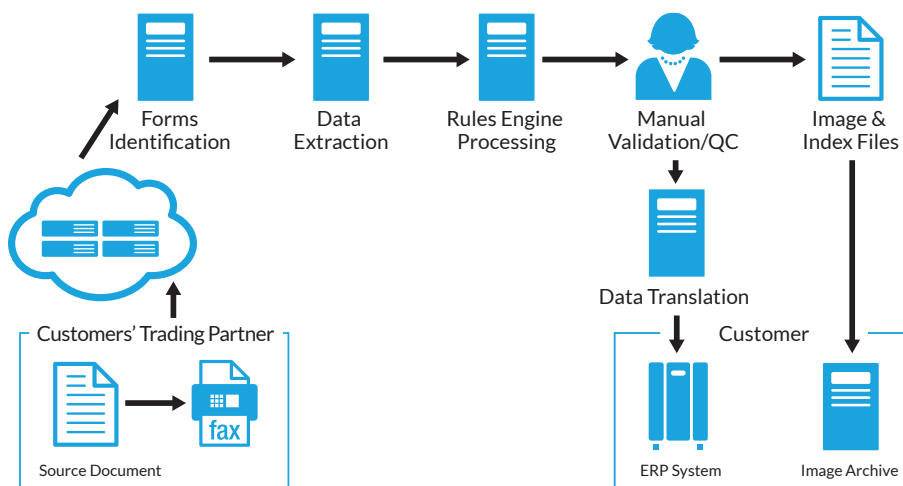
FEATURES

- Accurately receives non-EDI content as EDI data in your required format
- Populates converted data into your systems the next business day
- Consolidates non-standard document visibility into your current visibility tools
- A single setup serves all trading partners
- Seamless recognition for multiple languages

EDI Made Easy with OpenText Fax to EDI

Many small and medium-sized businesses (SMB) have faced significant barriers to becoming electronically enabled—namely, cost and lack of IT expertise. With OpenText Fax to EDI, all businesses can quickly, easily and cost-effectively participate in EDI programs.

OpenText Fax to EDI Service



Automatically Populate Data into Your Systems

Many companies are working with smaller non-EDI compliant vendors who send in purchase orders and other documents via fax. How rapidly can you get this faxed data into your ERP, Warehouse Management or other supply chain system? With OpenText, you can automatically populate your systems with data shortly after receiving the fax. OpenText converts the inbound fax information into data in the format of your choice to simplify integration.

99.5%+ Data Accuracy

Manual fax and paper handling creates inadvertent and costly data errors. With faxes, each incoming form must be retrieved, routed, stored, and manually rekeyed into your system. Once an error is introduced into the process, it takes hundreds of dollars to find and fix the problem downstream. By eliminating rekeying, OpenText offers 99.5%+ guaranteed field level accuracy, a process that's as error-free as possible.

Multilingual Capabilities

Are you receiving purchase orders and other fax or email forms in two, four, or six different languages? OpenText can provide seamless recognition for multiple languages to meet your messaging needs across continents.

Reduced Infrastructure and Staffing Costs

By reducing the need for fax, scan, and data capture systems, as well as data entry staff, OpenText lowers infrastructure costs. Organizations are using OpenText to consolidate operations, reassign staff to more valuable tasks, and reduce IT expenses. Because this transformation works invisibly in the background, everyone can continue to send in fax or email documents the way they always have, minimizing any interruption to your business.

www.opentext.com

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